Action Taken Report on the Feedbacks received from Students, Parents, Alumni & Teachers

The responses of the above stakeholders were collected and analyzed by the IQAC and the following resolutions were taken:

Overall Actions to be taken

- 1. To Collect the Feedback Forms in October as responses are a whole lot less since in July the Academic Sessions just begins.
- 2. To give a response time of at least 1 month.
- 3. To reach out to as many stakeholders as can be through Mentors, Student Welfare Committee, Parent Teacher Association, Alumni Association and other Committees.

Actions to be taken on the least scored areas of the Student Survey:

1. Access to Wi-Fi

Applications were written to the concerned authorities for the internet problem. Concerned technicians came & found that the leased line for the SWAN connection was broken due to the construction of the highway no.2. They gave us assurance that the leased line would be repaired and another optical fibre would be provided within July 2022 with a speed > 50mbps. As an intermediate solution, we have acquired a private Airtel broadband network to meet the needs of the college.

Library Facilities (N-list, Inflibnet etc), Teaching Aids, Technology usage all depend on the internet availability which will be much improved with the assurance of the IT-in-charge of the District Administration that SWAN will be functional and upgraded in a few months time.

Laboratory Infrastructure

The Principal was consulted and the labs have been upgraded.

3. Field Trips & Extracurricular Activities

These are very much an integral part of the curriculum enrichment which scored low because of the pandemic and that, these would be given the raised needed in the academic sessions to come.

4. CCTV has been installed in the compound for safety.

Principal South East Manipur College Komlathabi

Actions to be taken for Parents Survey

We scored an average in almost all the parameters. To score better, the committee resolved the following:

- 1. To entrust the mentors to take keen interest in the mentees under them & collaborate with their parents/guardians for the child's future.
- 2. To organize more interaction with the child & the parents.
- 3. To better ourselves for their children entrusted to us.

Actions to be taken for Alumni Survey

- 1. To have strong ties with the Alumni, its Association & its activities.
- 2. To collaborate with them to better the future of the present students.

Actions to be taken for the responses of the Teachers Survey

- To bring to the knowledge of the concerned authorities the need for rest rooms, hygienic lavatories & other necessary facilities.
- 2. To enhance the internet facility for their official usage Research, MOODLE e-learning, N-List etc.
- 3. To open avenues for appreciation of their individual works for the students, college & for the community.

Principal
South East Manipur College
Komlathabi